GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:6594
ANSWERED ON:09.05.2002
IMPROVEMENT IN SERVICES BY RAILWAYS
GOWDAR MALLIKARJUNAPPA

Will the Minister of RAILWAYS be pleased to state:

(a) whether Railways have any policy to provide a high volume of services accompanied by an improvement in quality of service;

(b) whether Railways focus on improved reliability of transits, scheduled delivery of goods, improved handling and passengers safety;

(c) if so, the steps taken by the Railways to bring credible improvement in the said four operational areas along with funds earmarked during the current year and the amount utilised so far in this regard;

(d) whether any target has been set up to ensure that there is periodic improvement in the services provided by the Railways; and

(e) if so, the details thereof ?

Answer

MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND MINISTER OF STATE IN THE MINIST RAILWAYS (SHRI O. RAJAGOPAL)

(a) Yes, Sir.

(b) Yes, Sir.

(c) Indian Railways is running scheduled time container goods trains (CONTRACK) with target transit time. To improve reliability of transit, scheduled delivery of goods, improved handling and passenger safety, Indian Railways has taken the following steps:

i) induction of better type of rolling stock, both for freight and coaching
ii) induction of high horse power locomotives
iii) modernisation of signaling and communication systems.
iv) Strengthening and improvement in track structure by induction of concrete sleepers, heavy rails and mechanised maintenance etc.
v) introduction of FOIS (Freight Operation Information System), a computer based network
vi) strengthening of terminals
vii) mechanisation of handling of consignments

During the current Financial Year, total allocation under rolling stock is Rs. 3919 Crores and approximately Rs 20 crores have been allocated for works costing more than 50 lakhs connected with improvements of freight terminals. Rs. 5304.72 Crores has been earmarked for safety related plans. Expenditure during the year can be known after the accounts are finalised.

(d) & (e): Every year targets in respect of key performance and efficiency indices such as Operating Ratio, Earnings, Wagon Turn Round, Punctuality, etc. are set for each Zonal Railway for periodical review of their performance improvements. This is a continuous process.